



Cybersecurity & IT Services for Insurance Services Company

PROJECT DETAILS

📁 IT Managed Services, Cybersecurity

📅 Jan. 2021 - Ongoing

💰 \$10,000 to \$49,999

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"Razz Professional Services, Inc. 's
problem-solving capabilities are
impressive."

PROJECT SUMMARY

Razz Professional Services, Inc. provides managed IT services for an insurance services company. The team handles data protection, cybersecurity, and hosting, and ensures compliance with industry standards.

PROJECT FEEDBACK

Thanks to Razz Professional Services, Inc.'s work, the client has passed compliance audits for international and domestic insurance companies. The team meets deadlines, stays on budget, and responds quickly. Moreover, they excel at problem-solving and personalize solutions for the client.



The Client

Introduce your business and what you do there.

I'm the president and co-owner of Premier Insurance Services, LLC, an insurance services company.

The Challenge

What challenge were you trying to address with Razz Professional Services, Inc.?

We needed help with our IT needs.



Ryan Tocicki
President & Co-Owner, Premier Insurance Services, LLC

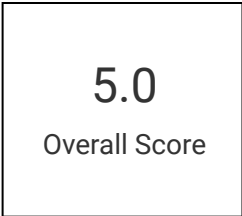


Financial services



Los Angeles, California

CLIENT RATING



Quality: 5.0



Schedule: 5.0



Cost: 5.0



Would Refer: 5.0





The Approach

What was the scope of their involvement?

Razz Professional Services, Inc. assists with all our IT needs, including device security and all other IT-related tasks. We've requested that Ty and Razz Professional Services, Inc.'s team provide a proposal for their services to meet our needs.

Since we work with insurance companies with strict compliance requirements, the team has set up all our devices to comply with those requirements. They also handle our data protection and IT security.

Razz Professional Services, Inc. provides on- and off-site services, including maintenance and hosting. The team has installed software on our devices to protect them and has given us options for the best software suited for our business, and we've made the final decision.

What is the team composition?

We work with Ty, Razz Professional Services, Inc.'s owner, and 2–3 other support staff, including Vanessa.

How did you come to work with Razz Professional Services, Inc.?

We found Razz Professional Services, Inc. through internet research, also based on location. At one point, someone recommended them through word of mouth.

How much have you invested with them?

We've invested between \$10,000 and \$50,000.





What is the status of this engagement?

We started working together in January 2021, and the engagement is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

Thanks to Razz Professional Services, Inc.'s work, we've passed our compliance audit for international and domestic insurance companies.

How did Razz Professional Services, Inc. perform from a project management standpoint?

Razz Professional Services, Inc. constantly meets deadlines and stays on budget. We communicate via email, Zoom, Google Meet, and phone calls. The team accommodates whatever we require. They're willing to address whatever our needs are.

What did you find most impressive about them?

Razz Professional Services, Inc.'s problem-solving capabilities are impressive. If we need anything, they figure it out right away. The team's response time is also outstanding.

Are there any areas they could improve?

No, there aren't any.





Do you have any advice for potential customers?

Be upfront about your needs. If you tell Razz Professional Services, Inc. what you need, they can tailor a program specifically for your business.

